

Contact Information

Important Contact Information:

Please utilize the website resources for provider information, pharmacy information, and general claims information.

The Customer Service phone numbers can assist you with benefits and specific claims questions.



Additional education pieces and resources are available. Talk to Campus HR or reach out to the Benefits and Leaves Hub at statewide-benefitsleaves@ivytech.edu

- 1 Anthem (Medical)**
Phone: 833-571-0829
Group Number: IN2000
www.anthem.com
- 2 CVS Caremark (Pharmacy)**
Phone: 866-246-7145
www.caremark.com
- 3 Delta Dental**
Phone: 800-292-0626
Plan Number: 7054
www.deltadentalin.com
- 4 VSP (Vision)**
Phone: 800-877-7195
Email: imember@vsp.com
Group Number: 30013275
Website for benefits-eligible employees:
<https://ivytechcommunitycollege-acpt.vspforme.com/?view=post>
- 5 Chard-Snyder (HSA/FSA)**
HSA / FSA Customer Service:
Phone: 800-982-7715
www.chard-snyder.com
- 6 The Standard (Life and Disability)**
Phone: 888-937-4783
Group Number: 751001
www.standard.com
- 7 SupportLinc EAP**
Phone: 1-888-881-5462
www.supportlinc.com
Group Code: ivytech
- 8 Voya (Accident, Critical Illness, Hospital)**
Phone: 877-236-7564
Website: www.voya.com
- 9 Aura (Identity Theft Protection)**
Phone: 833-552-2123
Website: my.aura.com/sign-in
- 10 Transamerica (Retirement)**
Phone: 800-755-5801
transamerica.com/portal/ivyretirement/